

A Clear & Complete List of MyRepublic Business Service One-Time Charges

Item	Description / When It Applies	One-Time Charge
General Charges		
Billing Cycle Change	Administrative fee for every requested change in one's billing date.	\$20.00
Payment Default Fee	For every unsuccessful GIRO / Debit Card / Credit Card deduction	\$10.00
Suspension of Service and Reactivation	If your late payments caused the service to be suspended	\$169.06
Replacement of lost or damaged device or equipment	For replacing lost or damaged device or equipment. Note that Field Engineer On-site charges will also apply for delivery & setup of the device or equipment.	To be advised by our officers
Field Engineer On-site (During Business Hours: Mon-Fri, 9am-6pm, excluding public holidays)	For field engineer transport and 1st 2 hours on-site. For every subsequent 2 hour on-site, this charge shall apply. This charge will also apply for delivery & set up of lost or damaged device or equipment, and for fault cases where it is established that the fault is not caused by MyRepublic.	\$160.50
Field Engineer On-site (After Business Hours: Mon-Fri, 6pm-9am, weekends and public holidays)	For field engineer transport and 1st 2 hours on-site. For every subsequent 2 hour on-site, this charge shall apply. This charge will also apply for delivery & set up of lost or damaged device or equipment, and for fault cases where it is established that the fault is not caused by MyRepublic.	\$246.10
Early Termination Fee	If you terminate your contract before the end of the contract's term	Total sum of monthly charges for the remaining contract period
Fibre Broadband		
Fibre Broadband Service Sign-Up, Activation & Installation charge	Covers NetLink Trust service provisioning cost + on-site installation visit	\$267.50
New Order Cancellation	If you have placed a new order and cancel your order <u>after</u> your appointment is confirmed with NLT	\$570.31
Service Relocation	For relocation of fibre service to another unit/ address.	\$802.50
Temporary Suspension	If you wish to suspend your MyRepublic connection temporarily (available only up to 3 months) Note that you can only suspend your service once during your 24 month contract, up to a maximum of 3 months. We will resume your service when the 3 months period is up. Your contract period will be extended for the length of the suspension period.	\$169.06
CBD installation/ maintenance	For installation/ maintenance services in the Central Business District	\$64.20

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Fibre Broadband		
Jurong Island/ PSA/ Changi Airport installation/ maintenance	For installation/ maintenance services in Jurong Island/ PSA/ Changi Airport	\$85.60
Port forwarding	For configuring ftp server (port forwarding service) (per service)	\$160.50
SSID setup/ configuration	For setup/ configuring SSID (for LTE Backup/ LTE Broadband)	\$123.05
Web/IP camera configuration	For configuring customer's Web/IP camera (per camera)	\$85.60
VPN client setup	For setting up customer's VPN client (per client)	\$256.80
VPN configuration	For configuring customer's VPN at Server & remote location (per tunnel)	\$428.00
Voice		
Voice Service Setup	For service set up & activation	\$52.43
Number Porting Charges per number or DDI's (for transferring your existing phone number to MyRepublic Voice)	For successful number port (per number)	\$49.01
	For every rejection of number port application by other telco	\$19.00
	For cancelling your Number Port service request	\$49.01
Silver number	For selection of "silver" premium numbers	\$94.16
Gold number	For selection of "gold" premium numbers	\$201.16
Platinum number	For selection of "platinum" premium numbers	\$522.16
SIP Trunking DDI Setup	For DDI set-up & activation	\$74.90
SIP Trunking Channel Setup Charge	For Channel set-up & activation	\$52.43
Caller Number Non Display (CNND) A.K.A Private Number (SIP trunking)	For CNND set-up & activation	\$74.90
Caller Number Non Display (CNND) A.K.A Private Number (Biz Voice)	For CNND set-up & activation	\$74.90
Modification of Business Voice number	For changing your Voice number to a different number	\$25.00
Voice Early Termination Fee	If you terminate your Voice Service within 6 months of your installation	\$49.01 per line

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Voice		
Relocation of Biz Voice	Customers request to relocate their Biz voice	\$32.10
IPECS IP-9802 Entry VOIP phones	Entry level IP Phone (With POE adaptor)	\$171.20
IPECS IP-9802 Standard VOIP phones	Standard Enterprise IP Phone (With POE adaptor)	\$278.20
Yealink SIP -T19P E2	Entry level IP Phone (With POE adaptor)	\$96.30
Yealink SIP-T41P	Ultra -elegant IP Phone (with POE Switch)	\$181.90